

# "We must restore hope

to young people, help

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We need to include the

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peace." Pope Fra

## Dear Friends,

This year marks an incredible milestone for Catholic Charities of Dallas. What began as a modest orphanage in downtown Dallas in 1891 now celebrates 125 years of helping people of all ages, races, genders and faiths rise out of poverty, providing everything from financial literacy and coaching to pregnancy and adoption services to citizenship assistance. Thousands of children and families, thousands of seniors, and thousands of immigrants and refugees all can point to Catholic Charities as the organization that gave them hope and a helping hand when they needed it most.

And we are grateful to you – our donors and supporters – for making that helping hand a reality for all of these years. Thank you.

What's next for Catholic Charities, however, is even more exciting as we continue to partner, expand and increase our impact across Greater Dallas. The need continues to grow, and as one of the largest social services providers in our city with 17 active programs, we need to grow with it ... and we are counting on your continued support!

We thank you for all you do for Catholic Charities - here's to the next 125 years! God Bless You.



Dave Woodyard President and CEO



Tom McCarthy Chair, Board of Directors Managing Director, Jones Lang LaSalle Dallas



Counties served: Dallas, Collin, Rockwall, Ellis, Fannin, Grayson, Hunt, Kaufman and Navarro

# **OUR IMPACT BY THE NUMBERS**

**30,465** people served

**1246** people received help to apply for U.S. citizenship

**6,825** people received financial education, career coaching and job placement assistance

**14,000** volunteer hours committed annually

400 children enrolled in our pre-school, after school programs and summer camp

**82%** of refugees we assisted were self-sufficient in 180 days

**2,475** immigration cases opened with 97% receiving intended benefit

14 family home foreclosures prevented

279 families resettled

WHAT WE DO

We help the poor and most vulnerable by ...

## welcoming the stranger



## Immigration & Legal Services

For four decades we have provided critical legal assistance to newcomers to help them understand their legal rights and to adjust to life in the U.S. Today, we are a leader in helping newcomers become U.S. Citizens, and in helping young adults to carry on with higher education under the Deferred Action for Childhood Arrivals program. We provide individual legal counseling, courtroom representation and longterm case management, and in 2016 conducted almost 5,000 consultations with new clients.

## strengthening families



## and alleviating hunger



### Children, Family & Senior Services

Our mission is to strengthen families in need starting from birth and spanning to those late in life - and we do this through a variety of centers and programs. At Santa Clara Community Center, we provide a wide range of educational programs - in-tandem classroom learning for kids 0-5 and their parents, after-school programs, summer camp and other community-based programs. Other Catholic Charities services for families include counseling, pregnancy/ parenting assistance, adoption services for infants and children, and post-adoption services. For low-income seniors, our Brady Senior Center provides counseling, meals, recreation and is a home away from home for many individuals who might otherwise be alone.

### Financial Stability & Career Services

For the thousands of working poor in Greater Dallas in need of the tools and counsel to break the cycle of poverty, our Financial Stability team works with families and individuals to meet both short-term needs and provide long-term solutions. From rent and utility payment assistance to job coaching, money management counseling and education, we aim to help people lead sustainable lives. Our newest initiative includes disaster relief case management for people experiencing financial duress due to a catastrophic event.

# preventing homelessness



## Refugee Services

For refugee families starting new lives in the U.S., the process can be long and difficult. We provide resettlement and advocacy services to increase their chances of resettlement success and ability to contribute and succeed here. From case management to assistance with early self-sufficiency and cultural adjustment to finding appropriate housing to providing English classes and job assistance, we aim to achieve refugee self-sufficiency within 180 days and have had great success to date.

Gregory is a family man with big dreams.



# **regory was living the American dream - he was J**happily married, had two great kids and a home of his own.

In 2013, Gregory became physically disabled and as a result, lost his job. Gregory's wife continued to work, but the bills kept piling up until he was unable to make his mortgage payments.

His mortgage company granted him a short grace period, but ultimately asked for thousands of dollars or face foreclosure. Because Gregory was the first person in his family to have purchased a home, he was uncertain about what to do and where to turn for help.

He had heard about Catholic Charities of Dallas through a friend

at church and visited one of the food pantries to help reduce grocery expenses. During his visit, Gregory also met with an onsite financial coach, who scheduled a housing counseling session with him.

That was the turning point.

While the pressure at home was mounting with only his wife's limited income as he awaited disability income, Gregory and experts at CCD helped him create a spending plan. All the while, Catholic Charities continued to provide food and helped him leverage other community resources to help with his expenses.

His financial coach worked with his mortgage company and bought some more time before foreclosure was filed - and Gregory and his family worked hard to save up the two months of delinquent mortgage payments. He and his coach worked together to increase his credit score and find creative ways to save money on a tight budget.

A few months later, Gregory was awarded his disability income, making it possible for the mortgage company to grant him a loan modification with an affordable mortgage payment. He and his family were able to keep their home and are living well on their new spending plan.

# WHY I'M **125 YEARS** PROUD

"For 125 years. **Catholic Charities** of Dallas has done some of the most important work of the Church...to feed the hungry, clothe the naked and welcome the stranger - and give all of us the opportunity to love and serve our less fortunate. I am grateful for all the good work CCD has done and continues to do."

**Most Reverend** Kevin J. Farrell, Bishop of the **Diocese of Dallas** 

and Maria learn to express themselves in "amazing" new ways.



hen 4-year-old Saul entered his pre-kindergarten classroom at the Santa Clara Community Center in August 2015, he was a bundle of energy with little control over his impulsive behavior.

His social and emotional skills were limited as were his cognitive and language skills. While in small groups, he would shout out answers to questions in broken Spanish, and struggled to sit still during circle time with his classmates. Although he could hear and understand his teacher, Ms. Dora, Saul struggled to appropriately respond to requests or directions. During the next few months, Ms. Dora patiently worked with Saul on building selfregulation skills and modeled appropriate responses, praising him when he

could sit still while others answered questions and could show impulse control.

And her efforts paid off: The amount of time Saul could sit still during story time, wait to answer questions or have a turn down the slide began to widen. Over time, Saul began to show great progress across all areas of development, and especially in the areas of social and emotional development and language. Instead of shouting out in class or inappropriately responding to peers, he would control his impulsive reactions, wait and then respond when it was his turn or when called

on by Ms. Dora. Saul's English vocabulary also exploded and he began using words like "thank you," "please" and "amazing."

# WHY I'M 125 YEARS PROUD.

At the same time, while Saul worked towards his developmental potential in class, his mother, Maria, worked with English as a Second Language instructor, Ms. Libby. Maria wanted to be able to speak English correctly and inspire her children to work hard to reach their goals. She was also worried that her limited language would embarrass them; she wanted to make them proud. Ms. Libby worked hard with Maria on the English as a Second Language program, while Saul worked on his literacy and behavior in pre-kindergarten classes down the hall. Ms. Libby encouraged Maria to use her new language skills at home with Saul - and her other children - to reinforce what both are learning, and says Maria has made major efforts to focus on Saul's educational activities as well as the expression of language by both of them in the home.

"It is an honor to represent all the parishioners and **Catholic Churches** in Dallas. I meet so many wonderful Catholics and knowing that their churches, contributions help us provide such a wide variety of services is pretty cool. I've never had a job where I was able to interact with such an eclectic group of clients, staff and donors."

Mark Hamm, Financial Stability & Career Services

# PROFILES

Steve and Betty Suellentrop are volunteers driven by passion and faith.



# or Steve and Betty Suellentrop, deciding where to volunteer their time and contribute their charitable dollars was easy.

They looked for the organization that had the greatest impact on the community and that touched their hearts. According to Betty, Catholic Charities of Dallas won them over on both.

"When we donate to Catholic Charities, we know that we're really helping people in need in the community–it's not about making the organization bigger, it's about helping more people."

They are passionate believers that Catholic Charities' educational programs and support for refugees and immigrants are critical to helping them become contributing members of society. The granddaughter of immigrants, Betty says that if someone hadn't helped them early in life, she's not sure what would have happened. "We're a nation of immigrants – we can't forget that."

Betty also volunteers as much time as possible helping Catholic Charities resettle refugees into new apartments – and even grocery shops with a friend to help refugees get on their feet. She says it makes her feel good to know she's helping people get established and on their way to being productive, working citizens in our community.

Both Steve and Betty also point to the organization's efforts to educate people – from the young to those simply wanting to learn English – as very important services. "Once people can understand what's being said to them,

they can speak up for themselves and are more likely to succeed."

Steve volunteers his time on the Catholic Charities Board of Directors as well, because in his words: "So many things the organization does are important to making our community better."

While both grew up Catholic and graduated from Catholic schools, their faith is only part of what fuels their support of Catholic Charities. "We are driven by our faith, but support the organization because Catholic Charities helps everyone – you don't have to be Catholic to get help here."

# WHY I'M 125 YEARS Proud.

"A friend once told me, 'People talk about helping the poor, about dedicating time to service, about fulfilling their religious commitment to assisting others But you and the people at Catholic Charities live it, you do it, it's your life and it's beautiful.'"

John Machado, Financial Stability & Career Services



# LEADERSHIP & PARTNERS MAKE OUR WORK POSSIBLE

Without the support of our 50 community partners, 77 parishes within the Catholic Diocese of Dallas, and our dedicated leadership, we simply couldn't help the more than 30,000 people who desperately need us every year.

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## Volunteer Leadership

The Angels of Charity CCD women's auxiliary

The Archangels CCD men's network

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We would like to recognize a few of our partners.

















# **THANK YOU!**

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# WHY I'M 125 YEARS Proud.

"Catholic Charities of Dallas opened windows [for me] and [gave me] hope for what I could do in this country." Marie, Immigrant/ Small Business

Owner

# WHY I'M 125 YEARS Proud.

"Catholic Charities of Dallas is my true home away from home!

Avril Knox, Refugee Resettlement Services

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# WHY I'M 125 YEARS Proud.

"I'm proud to be part of the Catholic Charities family because my colleagues are all people who have chosen to spend their days working for people in need, not for themselves."

Michelle Gagne, Mission & Social Awareness

# WHY I'M 125 YEARS Proud.

"Catholic Charities isn't about a quick fix...the staff and programs are about helping those in need get to a better place in life."

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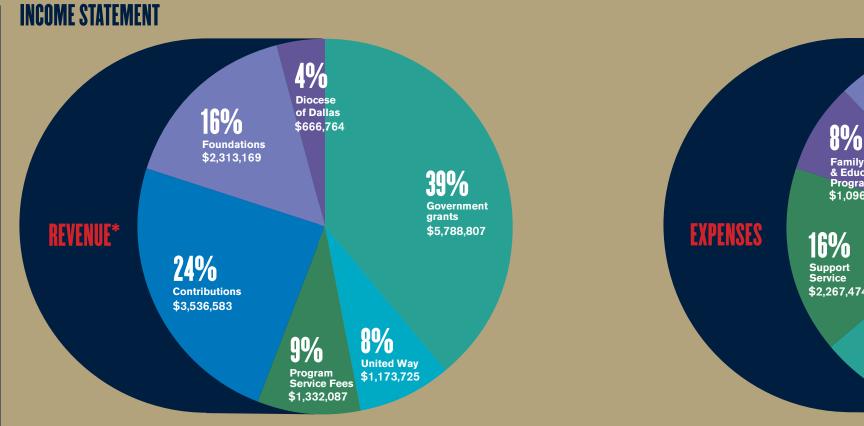
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WHY I'M 125 YEARS Proud.

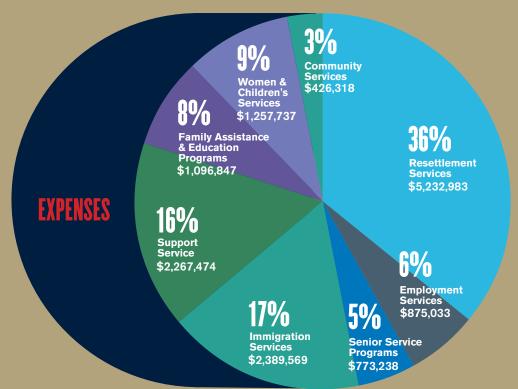
"I'm proud to say that our program has substantially increased its capacity to serve immigrants throughout the Diocese of Dallas." Luis Arango-Petrocci, *Immigration &* Legal Services



\* Excludes market gains and losses from trust investments.

# **BALANCE SHEET**

Assets	2016	2015
Cash & Equivalents	\$1,272,261	\$1,091,545
Investments	66,930	177,191
Accounts Receivable	1,317,263	772,635
Prepaid Expenses & Other	303,288	259,730
Interest in Trusts	13,717,439	14,364,402
Property & Equipment	2,933,712	3,208,574
Total Assets	\$19,610,893	\$19,874,077



Liabilities & Net Assets	2016	2015
Accounts Payable & Accrued Expenses	\$349,472	\$343,490
Other Liabilities	204,254	283,679
Unrestricted Net Assets	4,484,972	4,656,541
Restricted Net Assets	14,572,195	14,590,367
Total liabilities & net assets	\$19,610,893	\$19,874,077

# WE DON'T ASK IF YOU'RE CATHOLIC. WE ASK HOW WE CAN HELP.



**Mission** Motivated by the teachings and love of Jesus Christ, Catholic Charities of Dallas serves, advocates for, and empowers people in need regardless of race, religion, age, gender, or national origin and calls the community to action.

**Values** In pursuing our mission, these values guide our relationship with stakeholders, including donors, volunteers, agencies, employees, clients and the

communities we serve. We value: Compassion – For our clients, our partners and among ourselves. Performance and Accountability – The way we approach each task.

**Commitment** We passionately join forces with Catholic Charities USA, the Texas Catholic Conference and our sister Catholic Charities in Texas, Pastoral Center, parishes and Catholic entities of the Diocese and other community social services partner agencies to provide programs designed to cut poverty and the destructive forces that it creates in the family and community at large.



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