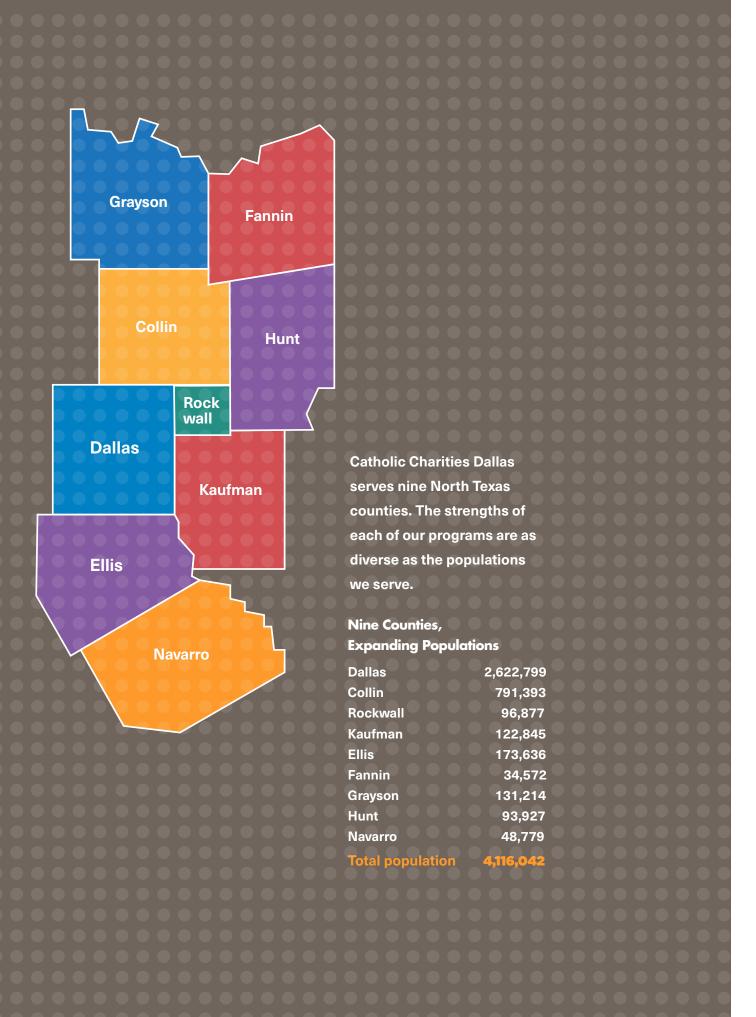


ANNUAL REPORT 2018-2019







Every day, we help our community's most vulnerable by taking on the effects of poverty and helping all those in crisis move toward a better life. If we can't help, we know who can. **Pass it on.**

For more than 128 years, Catholic Charities Dallas has been a leader in social services in our community. Today, we help more than 50,000 individuals per year on their path to stability and self-sufficiency through programs in Children's Services, Educational Services, Empowerment Services, and Housing for the Homeless. In these diverse areas, we deliver education programs and employment services, financial literacy, food and meals, foster care and children's shelter, immigration legal services, refugee resettlement, pregnancy counseling, adoption services, parenting classes, and disaster relief and preparedness.

For us, successfully addressing the root cause of poverty means engaging the entire community's energy, resources, and compassion. Only then can we truly help all those in need move toward a better life.



Housing Services

Outgoing and eager to work, Eugene's job search was hindered by one critical factor: **homelessness.** Imagine hunting for employment without a phone. Imagine working a full shift then rushing to find rest at a shelter where each day, beds are assigned on a first-come, first-served basis. Imagine doing all that as a senior. Eugene was determined but needed a plan. When Metro Dallas Homeless Alliance referred him to Catholic Charities Rapid Rehousing Program, Eugene began to have hope. He applied for a home at St. Jude Center, our permanent housing community that provides seniors with full-immersion support. For Eugene, that has included financial counseling, onsite job fairs and regular home check-ins with a case manager. Today, he's employed fulltime, earning above minimum wage and looking forward to a future of self-reliant living.

It takes a community to build a community. St. Jude Center is a collaborative network that includes Catholic Housing Initiative, CitySquare, Metrocare, Veterans Administration, and Metro Dallas Homeless Alliance.

Dave Woodyard President and CEO

St. Jude Center

Total clients served	104
Occupancy percentage	100%
Resident retention after nine months	93%



St. Jude Center's Amenities

Fully furnished single units include flat-screen TV with cable and Internet

Kitchenette Private bathroom

On-site services

Intensive case management Computer station Games Arts & crafts Job skills training Barber shop Fitness center Resident lounges Support groups Transportation

Criteria

55+ years of age Single (male or female)

Qualify as homeless or chronically homeless Completed background check

Registered on the Housing Priority List



Immigration Legal Services

Because abuse can take on many forms physical, emotional, verbal – victims may need many resources. That's what Ana has found at Catholic Charities Dallas. What she may not have expected was a legal services team who could help Ana understand her rights as an immigrant. She didn't need to live in fear of an abusive husband who used his own legal status to intimidate her, threaten to take their children or report her to immigration authorities. She could begin and stick to a plan for separation. Our legal services team worked with Ana to initiate the process of filing a VAWA petition that will allow Ana to seek permanent resident status without her husband's knowledge. She's free now to take advantage of other programs at Catholic Charities, including financial assistance. She's free to dream of a future without fear.

The goal of our Immigration Legal Services program is to assist immigrants in need through the complex immigration process. Our team of attorneys and case managers are ready to serve our clients and the community. We believe that a prepared and educated community is a stronger community.

Nubia Torres CCD Director Immigration Legal Services

By the numbers

Legal services delivered:

Total outreach clients	19,497
New clients served	17,828
Consultations provided	8,777
Cases opened	2,495
DACA cases opened	241
Cases closed with benefit obtained	91%

Services include:

Low-cost legal representation on immigration matters Deferred Action for Childhood Arrivals Know Your Rights Workshops Legal Orientation Program for Custodians Violence Against Women Assistance

U-Visa



Senior Services

Meet Pablo, a one-man welcoming committee at the Brady Senior Program.

He can be seen here three times each week, takin any number of activities. With his upbeat persona unwavering desire to help, Pablo has been knowr up conversations with strangers on the bus and b to the center that same day. That's a win-win for e forging more friendships and creating more oppo for the Brady Senior Program to serve our older cl like Pablo. At our center, we foster seniors' health engagement with weekday classes and social act We bolster both mind and body with nutritious me If needed, we help guide seniors to additional ser We can even connect seniors to unique events ar opportunities – including a job fair where one of F new friends just happened to get hired on the spo

Pablo expresses Catholic Charities values daily at Brady Senior Program. He welcomes other guests with a smile, assists peers with translation or bingo, and encourages others to live and work together with respect, joy, and grace.

Robin Korevaar, BMT, MSW CCD Program Manager Senior Services

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Pablo's	Birthday ce
	Monthly da
ot.	Field trips
	Transporta

By the numbers	
Clients served	357
Meals served	22,830
Average daily attendance	90
Services include:	
Nutritional meals	
Mental health counseling	
Educational opportunities	
Health seminars and screenings	
Social interaction and fellowship	
Daily activities and exercise	
Food assistance	
Support groups	
Birthday celebrations	
Monthly dances	
Field trips	
Transportation	



Parenting, Pregnancy & Adoption Services

The decision to place a child for adoption is a difficult one. When Ashley chose to pursue an adoption plan for the baby she was expecting, she turned to our Parenting, Pregnancy & Adoption Services. She worked with a Birth Parent Counselor to explore options, including reviewing profiles of potential adoptive families. With the help of our team, Ashley was able to meet her selected family, forming an instant bond that has become a source of strength for all. Catholic Charities Dallas is dedicated to supporting birth mothers like Ashley on this journey. For those who choose adoption, they're assisted throughout pregnancy and after with counseling and support groups. If there's a change, we help these mothers with parenting classes and baby items. It's a full-spectrum approach that gives birth mothers the tools they need to build a bright future for their children and for themselves.

Children are a gift from God and we help our birth parents find the best family to whom they bestow their precious gift.

Meredith McPhail CCD Senior Program Manager Parenting, Pregnancy & Adoption Services

By the numbers

Women served and counseled with pro-life options	910
Adoptive couples approved and licensed	35
Parenting clients receiving education, counseling and material assistance	1,876
Adoptions	19



Educational Services

Readers are leaders - it's an old saying that still proves true, especially for a bright-eyed fourth-grader named Eliceo. Enrolled in the afterschool program at Cardinal Farrell Community Center, Eliceo initially struggled with English-based language lessons. Our educators, sensitive to challenges faced by dual-language students like Eliceo, were prepared. Our literacy intervention program combines tutoring, computer interaction and classroom activities to boost academic performance during the crucial years of K-3 and well beyond. Tutoring in particular has helped Eliceo. He now picks up books on his own, reading them cover to cover with relative ease. His participation in our after-school program has brought real results: improved reading scores, less reliance on translation and the emergence of a friendly, infectious classroom leader.

Our Educational Services provide high quality preschool, after school and adult education classes year round to low-income families and those most in need.

Ana Schaller CCD Director **Educational Services**

By the numbers

After-school programs

Students served	118
Meals served	15,560
Summer camp Students enrolled	327
Together We Learn	
Children and parents served	334



Children's Services

Of the tens of thousands of people we serve every year, none are more vulnerable than

children. They may face homelessness. They may be unable to return to their families. Or, as in the case of Anisa, they may be refugees escaping a violent homeland that claimed the lives of their parents. Our team is dedicated to giving all of these children a nurturing environment where they can thrive. Anisa's path started with International Foster Care and a new home with a local family. And he flourished. His hard work in both academics and athletics earned him a college soccer scholarship. He's now part of Supervised Independent Living, our program that mentors youths like Anisa as they enter adulthood. Preparing for university life and excited about the future, Anisa now regularly greets his case manager with a huge smile and the news that "Everything is gooood!"

There is perhaps no greater feeling than helping a child find a loving, caring environment with a family that will impact the child's life.

Angela Fox CCD Director Children's Services

By the numbers

Clients served	218
New placements	129
Foster homes retained	82%
Stable placements	85%



Food Services & Pantries

When Lisbet first came to Catholic Charities Dallas, she found more than food assistance.

She discovered a welcoming atmosphere that surrounded her with support and compassion - instant relief for a mother who was new to the area and facing financial challenges. Our Food Services team maintains a network of neighborhood pantries so Lisbet could depend on us for complete, balanced groceries to fill her cabinet and feed her children. Maybe just as important, her visit led to other programs offering long-term help. Lisbet enrolled in our financial counseling classes. She is now learning to manage family finances, build credit and work towards a goal of owning her own business. Partnering with Food Services was one piece of the puzzle, the start of a promising journey. How promising? Lisbet is now one of our volunteers, assisting new visitors as they arrive at Catholic Charites Dallas.

We help those we serve to begin to break the cycle of poverty by providing the most basic of human needs – food.

Edwin Chinchilla CCD Program Manager Food Services & Pantries

By the numbers

Food programs delivered:

Mobile Community Pantrie	s 2
Food Pantries	9
Total meals provided	1,020,777
Total pounds of food distributed	1,225,930
Jan Pruitt Pantry clients served	343
Food Box clients served	15,319

Mobile Community Pantries



Two CCD Mobile Community Pantries hit the streets in September delivering over half a million pounds of free food annually to food deserts around the city.



Financial Stability & Career Services

You hear it often from our counselors. We do more than solve problems; we seek to change lives. The starting point for most of clients is building financial self-sufficiency, a proce can encompass career training, language classes financial coaching. With Abul, the journey was, in ways, longer. When we met Abul, he was new to t United States and eager to partner with a case m Working with our team to adjust to a new culture establish a career plan, Abul secured a job in only weeks. When his new employer needed additionation staff, Abul helped two of his friends find positions the same company. Six months later, Abul had sa enough to purchase a car. Still, he has more goals now pursuing a commercial driver license along the higher earning potential that will bring long-lasting stability to him and his family.

He told me he was not fluent in English, knew little about the culture and wanted to become independent. Financial stability would be the key to achieving his dream. At Catholic Charities Dallas, he found the resources to make his dream a reality.

Maria Rivera CCD Program Manager Financial Stability & Career Services

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By the numbers

Employment services clients served	212
One-on-one financial coaching, clients served	427
Financial education clients served	824
Number of clients who received income support	285
Language classes and adult vocational training clients served	26
Services include:	
Employment Services	
Financial Coaching & Education	
Income Supports	
Housing Counseling	
Financial Assistance	



Disaster Preparedness & Relief Services

The video was unforgettable: a crane toppling over in severe winds and crashing into a Dallas apartment building. For Roslyn and her son, that moment changed their entire world. The deadly collapse destroyed their apartment along with all their possessions. Our team responded with immediate help. We provided shelter in a hotel and began preparing for Roslyn's long-term recovery. Our trained case managers take a one-on-one approach to support. We work with city officials and charities to connect clients like Roslyn to available services. We even help navigate insurance matters, complicated in this case when residents could not return to their homes to assess damage or recover belongings. For Roslyn, our team found a new home and furnishings so she and her son could look forward, not back. "Please keep me in your prayers," Roslyn tells us. "I could not have managed without your support."

At Catholic Charities Dallas, we remain with survivors on their journey from the shock of a disaster to a new day of renewal.

Jari Mema CCD Chief Services Officer

By the numbers

Services delivered:

Financial Education

Financial Assistance

Housing Assistance

Job Training

Food Program

Clients served	305
Clients achieving personal recovery goals	83%
Disaster sites established	9
Number of disaster trained staff and volunteers	36
Services include:	
Employment Services	

21



Refugee Services

"I was pleased to go to this beautiful country as an immigrant." Elizabeth arrived from Cameroon eager to build a new life. S

secured the needed documents to begin work. path to self-sufficiency seemed clear. But after a setbacks, she needed a comprehensive support Our Refugee Services team became, in Elizabet words, "like a family" to her. We were able to sup bus passes so Elizabeth could attend classes. V helped locate an apartment and found employm her within walking distance. Our team is trained aspects of refugee resettlement, from family ass to specialized programs for refugees who, like E are 60 years of age or older. Elizabeth still benef from encouragement and periodic assistance, a continue to provide just that, proving that challe and small won't hold her back.

We appreciate the opportunities this country has given us, and are so filled with gratitude for the services we received from Catholic Charities Dallas.

Mr. Murangua Congolese Refugee

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By the numbers

Refugee services delivered:

Resettlement clients served	117
Employment clients served	409
Clients receiving language and civics instruction	166
Clients self-sufficient within 180 days	96%
Match grant clients enrolled	181
Intensive case management clients served	182

ation of refugee families and unity integration through:

ion /ment ement Services ve Case Management Refugee Cash Assistance **Donation Center**



Volunteer Profile Robin and Gary Yesavage

Gary Yesavage may have retired three years ago, but he and his wife Robin are as

busy as ever. Active in the Dallas Stars Foundation and volunteers with ManeGait Therapeutic Horsemanship in Prosper, they also serve as Eucharistic Ministers at Holy Family Quasi-Parish, their church in Van Alstyne.

Their work with Catholic Charities Dallas began 18 months ago. Having relocated to the area to be near their grandchildren, Gary and Robin were searching for another way to give back. They found it at the Jan Pruitt Community Food Pantry in Lancaster. Here, Robin assists clients as they locate needed groceries, while Gary helps stock shelves. Their drive to Lancaster can take over an hour and a half, but they are enthusiastic about the work. "Although they are tiring days," Gary has said, "we find them very rewarding."

Next for Gary and Robin Yesavage? They're looking forward to additional training so they can help at the mobile food pantry. At Catholic Charities Dallas, we've found that this simple, heartfelt dedication is what defines our team of volunteers. Or as Gary told us recently, "There is always something you can do to help others."



Gary Yesavage CCD Volunteer

By the numbers

CCD Volunteers	1,100
CCD Volunteer hours	21,500

Areas of opportunity include: Food & Pantry Services

Immigration Legal Services Administration Pregnancy, Parenting & Adoption Refugee Services Disaster Services Homelessness Services Caring Ministry Children's & Educational Services Financial & Career Services CCD Ambassadors Parish Representation Angels of Charity Women's Auxiliary Archangels Men's Network



A strong network of women with generous hearts, the Angels of Charity improves the lives of others through volunteerism and service in support of Catholic Charities Dallas. Since 2001, the Angels of Charity have grown to more than 1,000 members from Dallas and surrounding areas.

One of the major projects of the AoC is to assist with the Christmas Distribution Program providing 1,000 families with Christmas gifts each year. AoC also provides liaisons for each of the Mission Advisory Councils which supports all client services.

Membership is free to all interested women.



To join visit ccdallas.org/get-involved



The Archangels Men's Network strengthens the mission of Catholic Charities Dallas while providing members with meaningful opportunities for fellowship, outreach, and service to others. As a network of Catholic men, the Archangels join together in social activities and philanthropic efforts, all to share our faith with one another, to pray and work together, encourage others to join in our mission and to support each other along the way. Their efforts have made a significant difference over the past year.

Membership is free to all interested men.



Help us meet the need.

As a generous benefactor, you have unique priorities and reasons for giving. There are many ways to give, and each gift will be carefully used as directed. For answers to your questions about giving, contact Mike Murray, Chief Development Officer, at 469.801.8132 or mmurray@ccdallas.org



Cash

Cash donations of any size are gratefully accepted. Mail your check to Catholic Charities Dallas, 1421 W. Mockingbird Lane, Dallas, TX 75247 or visit ccdallas.org/donate for details.



Charitable Gift Annuities

Make a gift and receive steady payments in return. Your annuity payments will not be affected by economic downturns and will continue for life.



Corporate Giving & Involvement

For many companies, giving to Catholic Charities Dallas is a compelling way to support the communities where they do business and where their employees and customers live. Volunteer, make a program grant, sponsor a special event or host a food drive.



Events

Get involved in one of our fundraising events as an individual or corporate sponsor, a

ticket or table purchaser or as a volunteer.



In-Kind Gifts

We accept new or gently used, small household goods and furnishings. (Pick up may be arranged for furniture items)



Gifts of Stocks & Securities

Appreciated stock may result in tax savings.





Matching Gifts

Ask your employer if a matching gift program is offered. You may be able to double or triple your generosity with a matching gift.



Monthly Giving

Your credit card or bank account can be automatically charged each month. Visit ccdallas. org/donate/ to enroll online.



Online Giving

Online giving is safe, secure and fast. Go to ccdallas.org/donate/ for more information.



Planned Gifts

To help future generations, name Catholic Charities Dallas as a beneficiary of your will, trust, retirement account or insurance policy. You will become a member of our Guardian Angel Society when you include us in your estate plans.



Tribute Gifts

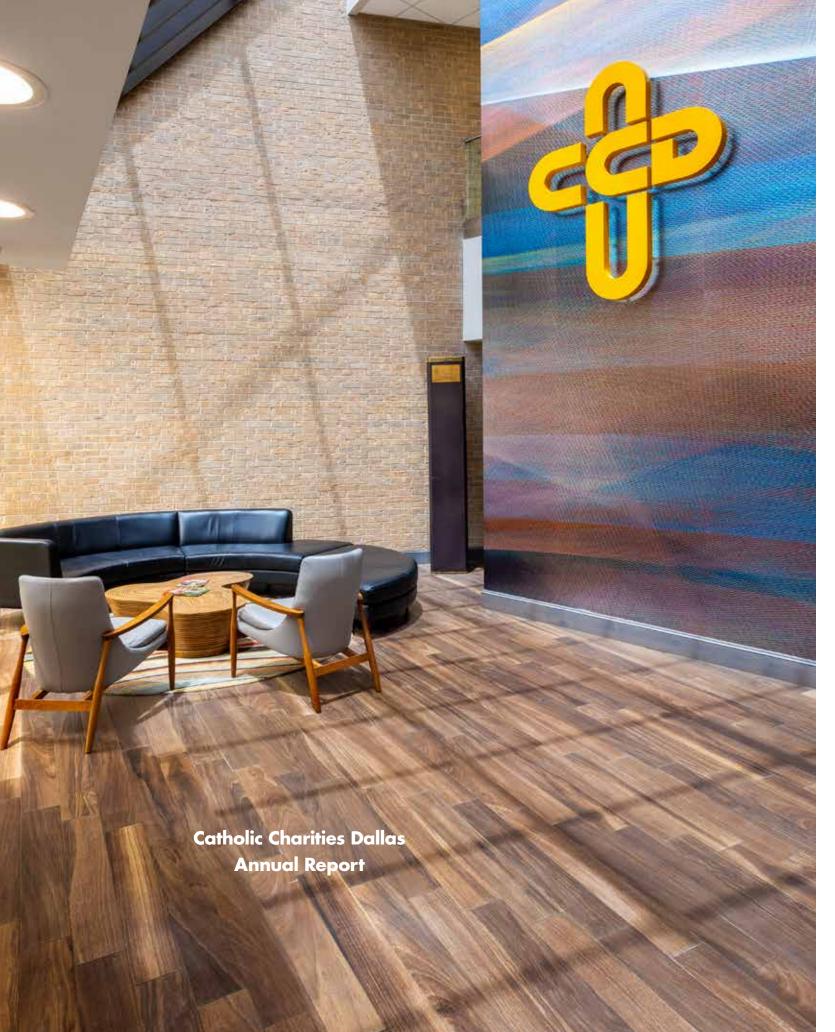
You can make a donation in memory of a loved one or to celebrate a special occasion.



Vehicle Donations

We accept cars, trucks, boats and RVs. Pick-up is free and we do all the paperwork.

For more details, call 866.CCD.7500 or visit ccdallas.org/donate



Dear friends

Catholic Charities Dallas has completed another amazing year of service to our nine-county community. This year, we adopted the theme of "love stories" for our annual report to help communicate the real and lasting relationships, impact and outcomes that reflect the embodiment of CCD's mission, vision and purpose. Beyond the many love stories contained within is the bigger story of our community of staff, volunteers, donors, partners, collaborators and supporters - a growing team dedicated to seeing every aspect of our work improve. The outcome of that collective effort enabled CCD to serve over 50,000 clients last year alone, an increase of over 32% compared to the prior year. Efficiency grew as well as we reduced the administrative load by an additional 1.2% while positioning ourselves to reach 90% flow-through of

donations to those in need for the coming year.

While these love stories speak to the missions you are familiar with, we are also very proud to highlight the adoption of the new Children Services Missions. These missions serve unaccompanied refugee minors by moving them into CCD administrated foster care as well as other unaccompanied minors in the transitional shelter at St. Mary's Center.

Another high point for this past year was the expansion of our focus on hunger. With the collaboration of North Texas Food Bank, The Catholic Foundation and many private donors we took on the task of initiating a true "mobile pantry" outreach; commissioning two custom refrigerated trucks that will enable CCD to serve our entire diocese and region. Millions more meals will be provided in the actual food deserts where they are needed most due to this exciting new venture. The Board's strategic focus on Homelessness, Education and Hunger continues to guide our long range planning. Additional new initiatives to significantly expand in these key areas are underway while we continue to remain agile and capable in serving the multitude of current needs we encounter every day.

Our focus is clear, we are motivated and CCD is positioned to remain a vital force in addressing poverty in our communities. We are honored to share these love stories and report our optimism for the future. Thanks to all that make our work possible and we invite all to please join us on our journey.





Mary Lynn Bangs Chair, Board of Directors

Dave Woodvard President and CEO

Our Leadership

Sole Member

Most Rev. Edward J. Burns Bishop of Dallas

President & CEO Dave Woodyard

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Our Partner Agencies & Funders

With over 100 partner and funding organizations, Catholic Charities Dallas has the unmatched capability to help those in need move toward a better life. If we can't help, we know who can. Pass it on.



Aberg Center American Red Cross Attitudes and Attire Austin Street Shelter AVANCE Bachman Lake Together Inc. Bank of America BB&T Catholic Charities Fort Worth Catholic Charities USA Catholic Legal Immigration Network (CLINIC) Child Abuse Prevention Coalition Child Care Group City of Dallas CitySquare Collin County Council on Family Violence Communities in Schools **Community Council** Corporation for a Skilled Workforce Credit Builder's Alliance Crime Victims' Council of Dallas County Dallas After School Network Dallas Association of Young Lawyers Dallas Bar Association Dallas County Community College Dallas County Department of Criminal Justice Dallas County Domestic Violence Awareness Coalition

Dallas County, Health & Human Services, Refugee Outreach Clinic Dallas Hispanic Bar Association Dallas Life Dallas Public Library System Dallas Volunteer Attorney Program Dallas Independent School District Educational First Steps Financial Clinic Foundation Communities Genesis Women's Shelter Hope Supply Co. HUD-VASH Human Rights Initiative Hunton, Andrews & Kurth LLC **iberiabank** International Rescue Committee Jewish Family Services Juntos Podemos Knights of Malta Legal Aid of NorthWest Texas LINK Coalition Literacy Instruction for Texas Lumin Education Mater Filius Dallas Metro Dallas Homeless Alliance Metrocare Mexican Consulate of Dallas Mosaic Family Services National Council of Jewish Women North Dallas Shared Ministries North Texas Anti-Trafficking Task Force

North Texas Behavioral Authority North Texas Food Bank On the Road Lending Parkland Health & Hospital System Prince of Peace Parish Proyecto Inmigrante ICS, Inc. RAICES Refugee Services of Texas Salvation Army SMU School of Law St. Vincent de Paul of North Texas State Bar of Texas Texas A&M School of Law Texas Access to Justice Foundation Texas Association Against Sexual Assault Texas Pregnancy Care Network The Bridge The Catholic Foundation The Dallas Foundation The Stewpot United Way of Metropolitan Dallas Unlocking Doors University of North Texas Dallas College of Law Vickery Meadow Learning Center Vickery Meadows Improvement District Westpark Fund, L.P. WiNGS Dallas Young Catholic Professionals

Philanthropic Spotlight

Susan and Patrick Brosnahan share their time, talent, and treasure

This story of love, faith and service begins in 1977 in New Orleans, where Pat and Susan first met. "For our first real date, we attended mass together at St. Louis Cathedral," Susan remembers. "We knew we had a special beginning when we walked out of church to a surprising snowfall!"

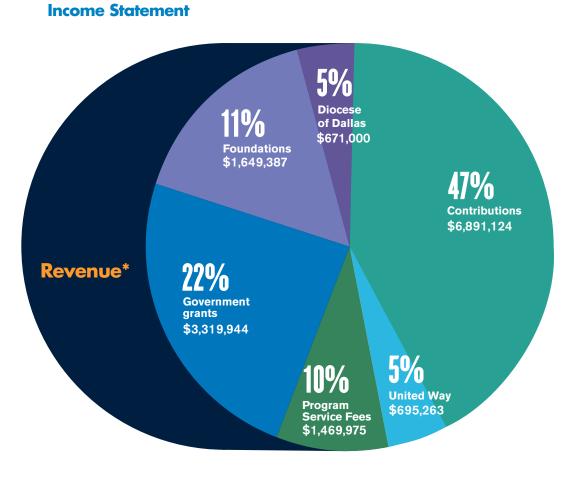
Now as long-time North Texas residents, the Brosnahans are Catholic Charities donors, Gala host committee members and supporters of St. Jude Center. At St. Jude, they serve a monthly meal for the 104 residents and generously created the "Garden of the Good Shepherd," a welcoming outdoor space and garden. Susan, who loves the outdoors, felt that it was important to provide the residents, who had been formerly on the streets of Dallas, with a special outdoor area. Susan said "our hope is that the Garden would be a special space providing a place which will inspire a sense of peace and closeness to God's creation."

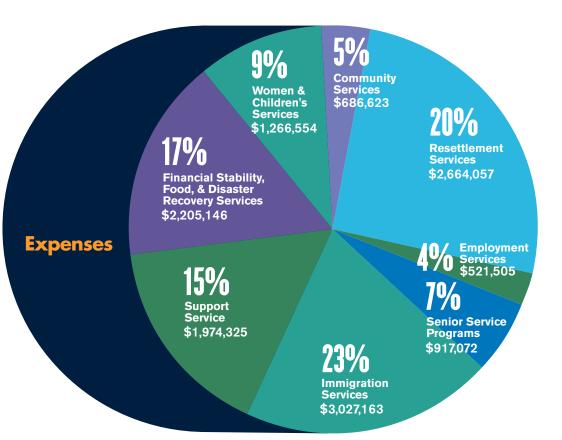


Pat continues, in Matthew 25:40 Jesus says, Amen, I say to you, whatever you did for one of the least of your brothers you did it for me. "Catholic Charities is there daily fulfilling this command to care for those most in need."

As longtime parishioners at St. Rita and currently Plano's

Prince of Peace, Pat and Susan, parents of five children and 18 grandchildren, have always made family and service to others their priority. In addition to their work at St. Jude, they have been involved in the Engaged Couples ministry, teaching CCD and coordinating bible studies. Pat is a board member of Catholic Charities and has served on the board of City House as well as various committees at Prince of Peace. Their story of love, faith and service continues. "Our Catholic faith has been a large part of our life together. By supporting Catholic Charities, we know that those in need will have a place to turn – they are not alone in their struggles."





* Excludes market gains and losses from trust investments.

Balance Sheet

Assets	2018	2019
Cash & Equivalents	\$1,244,580	\$1,667,355
Investments	192,092	150,945
Accounts Receivable	934,769	991,851
Prepaid Expenses & Other	295,993	163,326
Interest in Trusts	15,082,780	15,454,542
Property & Equipment	7,900,185	7,873,732
Total Assets	\$25,650,399	\$26,301,751

Liabilities & Net Assets	2018	2019
Accounts Payable & Accrued Expenses	\$440,096	\$391,254
Notes Payable	4,031,857	2,934,409
Other Liabilities	503,504	499,654
Net Assets	20,674,942	22,476,434
Total liabilities & net assets	\$25,650,399	\$26,301,751

\$25,650,399 \$26,301,751 _____

Our sincere thanks to all the donors who provide support to Catholic Charities Dallas

Mr. and Mrs. Richard A. Gump, Jr.

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