

Every day, we help our community's most vulnerable by taking on the effects of poverty and helping all those in crisis move toward a better life. If we can't help, we know who can. Pass it on.

For more than 127 years, Catholic Charities Dallas has been a leader in social services in our community. Today, we help more than 35,000 individuals per year on their path to stability and self-sufficiency through programs for adult and child education, employment services, financial literacy, food and meals, homelessness, immigration legal services, parenting classes, refugee resettlement, senior services, pregnancy counseling, adoption services, and assistance with disaster relief and preparedness.

Catholic Charities Dallas serves nine North Texas counties. The strengths of each of our programs are as diverse as the populations we serve. Our belief in the need to provide dignity to all those in our community who are so often overlooked remains paramount.



Children & Family Services

Help and rest—those were Rachel's most immediate needs when we first met her.

She was six months into her pregnancy and had no home, no money and no food. All that was certain was that her baby would be born with spina bifida, and require special medical care before and after his birth. At Catholic Charities Dallas, Rachel found help, rest, and hope.

During a visit with our Financial Stability coach, it quickly became apparent Rachel would benefit most from our wraparound services approach. She received immediate help from multiple services, all of which operate cohesively inside our Central Services Center. Our food assistance team helped with nutritionally balanced grocery supplies. A senior case manager from our pregnancy counseling team located a maternity home with personal mentors. Through our parenting education classes, we prepared Rachel for the challenges ahead.

Today, through continuing counseling and assistance, we're helping Rachel take the next steps to a brighter future for herself and her son.

Multiple services. One solution. When families walk through the doors of any CCD facility, they find a team ready to help.

Jari Mema CCD Chief Services Officer

By the numbers

After-school programs Students served Meals served	138 12,949
Summer camp Students	357
Together We Learn Children and parents served	428
Pregnancy, Adoption & Parenting Women served and counseled with pro-life options	607
Adoptive couples approved and licensed	26
Parenting clients receiving education, counseling and	
material assistance	850
Adoptions	15





Financial Stability & Career Services

It was an encounter that led to a new beginning.

Elsa first came to Catholic Charities Dallas for immigration legal assistance. After learning she was a new mother and living in a shelter, facing a stack of medical bills, we connected her to a financial coach in our Financial Stability & Career Services program.

Because those in need often face challenges from all directions, our team takes a 360-degree approach.

Working with a personal coach, Elsa began to address her \$19,000 medical debt. She attends our English as a Second Language classes (ESL), and our Financial Stability coach has aided Elsa in finding her first apartment. Through ongoing coaching and education, Elsa is, for the first time in her life, learning how to build positive credit, avoid predatory lenders, manage a budget and provide for herself and her baby boy.

She told me she was not fluent in English, knew little about the culture and wanted to become independent. Financial stability would be key to achieving Elsa's dream, and at Catholic Charities Dallas, she found the resources to begin that process.

RoDerrick Stackens CCD Financial Stability Coach

By the numbers

Employment services clients served	450
One-on-one financial coaching, clients served	515
Financial education clients served	448
Income support	453
Language classes and adult vocational training clients served	140
Serveu	140

Services include:

Employment Services

Financial Coaching & Education

Income Supports

Housing Counseling

Financial Assistance





Immigration Legal Services

Now a legal permanent resident with her own housecleaning business, Teresa is on her way toward United States citizenship.

The journey, however, has not been easy. When we met her, she had survived domestic abuse, divorce and a serious accident that injured her spine. She needed help for the road ahead.

We worked with Teresa to file for an immigration visa through the Violence Against Women Act (VAWA), a key step allowing her to begin the process without the involvement of an abusive former spouse. We secured pro bono legal representation and accompanied Teresa as she interviewed with immigration services. Her residence card arrived within a year of her first visit to Catholic Charities Dallas.

Today, she can fulfill her potential as a business owner, travel confidently, plan for special medical treatment and, with study materials provided by our legal services team, prepare for successful naturalization and citizenship.

Low-income immigrants face many barriers.
Fear shouldn't be one of them. Our caseworkers at
Catholic Charities Dallas help people in extreme
circumstances understand our laws, recognize their
opportunities, and walk with them toward long-term
solutions.

Nubia Torres CCD Director of Immigration Legal Services

By the numbers

Legal services delivered:

Total outreach clients	28,000
New clients served	13,980
Consultations provided	8,000
Cases opened	2,980
DACA cases opened	1,000
Cases closed with benefit obtained	96%

Services include:

Low-cost legal representation on immigration matters

Deferred Action for Childhood Arrivals

Know Your Rights Workshops

Legal Orientation Program for Custodians

Violence Against Women Assistance

U-Visa





Refugee Services

Escaping a violent civil war in their home country of Congo, the family arrived in Dallas faced with the awesome challenge of starting over. We were there to help from day one.

Our Refugee Services team greeted the Murangua family at the airport and escorted them to their fully furnished apartment. In a few weeks, our employment counselors helped find jobs for each family member. From there, the family's own hard work and commitment led to good things. One son is now pursuing a college degree while the other has joined a jobs training program to acquire new, more marketable skills. Within only a year, the family has been able to purchase a four-bedroom house and cars for each adult family member.

Over 50% of our refugees have Special Immigrant Visas and are individuals who, while still in their home country, provided valuable help to the United States military or government but now face serious threats as a consequence of their service. At Catholic Charities Dallas, we work to balance a comprehensive service approach with the refugees' own desire for self-reliance. It's a tribute to our teams and these new residents that we have seen a 96% success rate in self-sufficiency after just 180 days.

We appreciate the opportunities this country has given us, and are so filled with gratitude for the services we received from Catholic Charities Dallas.

Mr. Murangua Congolese Refugee

By the numbers

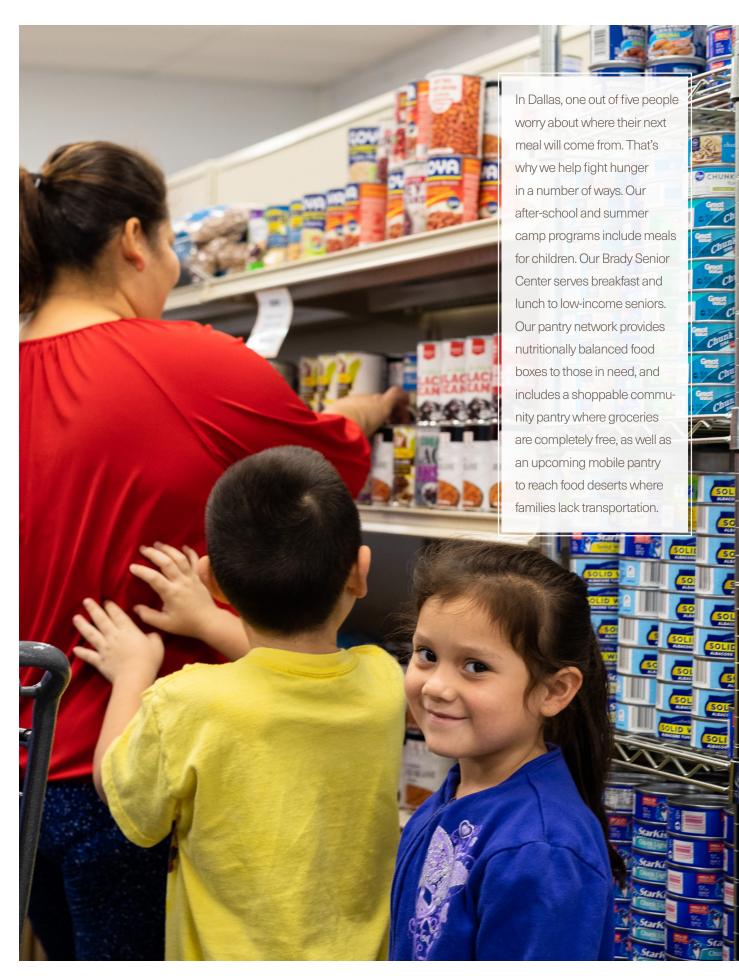
Refugee services delivered: Resettlement clients served 269 Employment clients served 377 Clients receiving language and civics instruction 351 Clients self-sufficient within 180 days 96% Match grant clients enrolled 214 Intensive case management clients served 420

Relocation of refugee families and community integration through:

Education
Employment
Resettlement Services

Intensive Case Management
Refugee Cash Assistance
Donation Center





Food Programming and Community Pantry

Serving the needs of the hungry in our community



After Gina's husband lost his job, she knew she had to be strong for her family. She stepped up her own work schedule in an effort to cover expenses but still needed help.

Exhausted and frustrated, Gina found assistance and compassion at our Catholic Charities Dallas food pantry. We provided food boxes — complete, balanced supplies of groceries, packed and ready to go — to feed her entire household. For a mother like Gina who couldn't afford to buy food, it was immediate relief.

Often our food assistance acts as a vital link to other important services. In Gina's case, we were able to also help her family as they faced a bedbug infestation. Catholic Charities Dallas delivered new furniture and beds for her children, making a difference in the health of Gina's family. What could have been a devastating event was quickly solved so Gina could continue working her way back to income stability.

In fulfilling an essential human need, our food assistance team provides something else: compassion and respect. We find that individuals like Gina, so hard-working and devoted to her family, often become an inspiration for us all.

Edwin Chinchilla CCD Program Manager In-Kind Donations/Food Pantry

By the numbers

Food programs delivered:

Food Box clients served 15,319

Jan Pruitt Pantry clients served 343

Total pounds of food

distributed 631,634

Food Pantries 9





Services for Seniors

"I love Brady because it gets me out of the house, I hate being alone and I like to see everybody."

Candi — as Candelario is known to his friends — has been a familiar face at the Brady Senior Center for nearly seven years. A true music lover, dancer, and avid bingo player, Candi is now the center's official DJ for birthday parties and special events.

For seniors, staying active can be key to staying strong. At our Brady Senior Center, we offer weekday classes, computer education and social activities that help seniors avoid isolation and depression. We serve meals to help attendees maintain optimum health. Our goal is a community of strong seniors and a reduced need for nursing facilities, emergency services and other extreme means of care.

Candi is proof that friendships formed at the Brady Senior Center can benefit everyone. As one close pal says:

You'd think Candi is just a big macho man but he's actually very sensitive. He prays for me every day.

Susan, 71, Client Brady Senior Center

By the numbers

Clients served 305

Meals served 20,896

Average daily attendance 84

Services include:

Nutritional meals

Social interaction and fellowship

Daily activities and exercise

Educational opportunities

Food assistance

Support groups

Health seminars and screenings

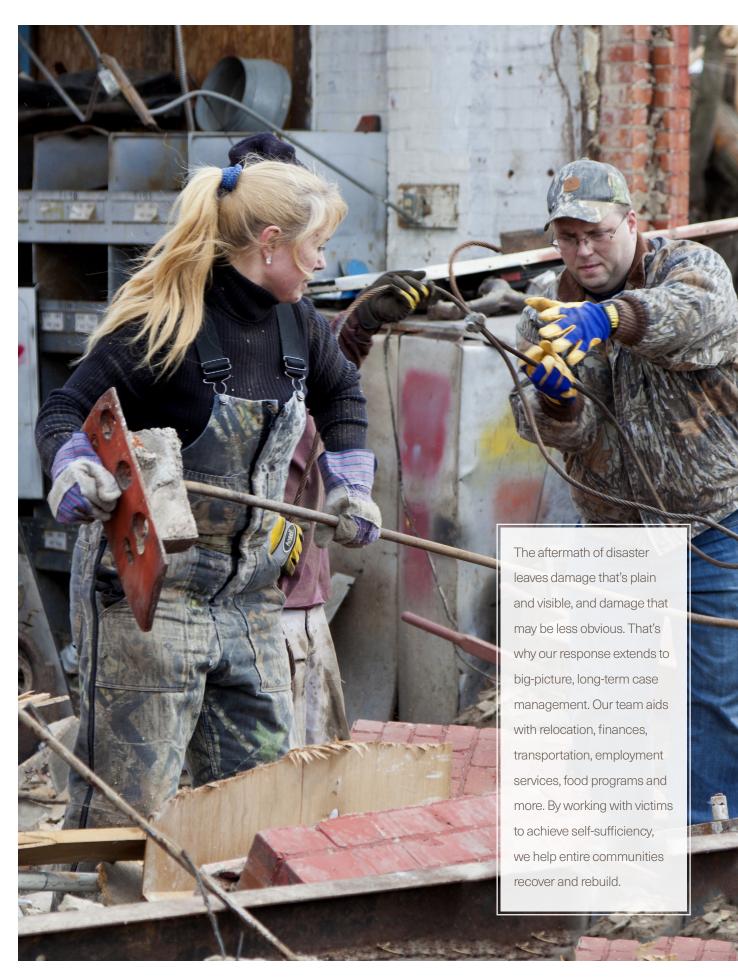
Birthday celebrations

Monthly dances

Field trips

Transportation





Disaster Preparedness & Relief Services

After surviving Hurricane Harvey, evacuating Houston and navigating temporary shelters in Dallas, Karen turned to Catholic Charities Dallas for help.

She faced dwindling personal finances. She had no family or friends in her new city. Yet she showed an obvious eagerness to work her way back to stability. Our network of integrated services provided a full range of assistance, from groceries and short-term housing to job placement so Karen could save for her own apartment.

Our team also sought to help with the not-soobvious challenges Karen would face. After evaluating Karen's entire well-being, we referred her to counseling services to address lingering issues of depression and anxiety. Karen's personal progress blossomed. Her outlook improved dramatically.

Our Catholic Charities Dallas team continues to support Karen, helping her as she pursues key recovery goals. Now, nearly a year after first visiting us, Karen is preparing to start a new job and new professional role.

At Catholic Charities Dallas, we remain with survivors on their journey from the shock of a disaster to a new day of renewal.

John Machado CCD Program Director Disaster Preparedness & Relief Services

By the numbers

Services delivered: Clients served 1,515 Clients achieving personal recovery goals 95% Disaster sites established 4 Number of disaster trained 36 staff and volunteers

Services include:

Employment Services

Financial Education

Job Training

Financial Assistance

Food Program

Housing Assistance







St. Jude Center is a home and a community for hope, help and healing.

Imagine being over 55, hungry, cold, and homeless. Your health isn't good, you are alone and you haven't showered in weeks.

This is the reality for too many of our community's senior citizens. For so long they had nowhere to turn for help, aid or meaningful assistance in getting back into a safe and nurturing home.

Opened in August 2018, St. Jude Center provides permanent supportive housing for 104 seniors in a caring environment with dedicated case management, easy access to health care, activities, a real sense of community and, most important, a place for dignity to come back into their lives.

It takes a community to build a community. St. Jude Center is a collaborative network including Catholic Housing Initiative, CitySquare, Metrocare, Veterans Administration and Metro Dallas Homeless Alliance.

Dave Woodyard President and CEO Catholic Charities Dallas

St. Jude Center's amenities

Fully furnished single units includes flat screen TV with cable and Internet

Kitchenette

Private bathroom

On-site services

Intensive case management

Computer station

Games

Arts & crafts

Job skills training

Barber shop

Fitness center

Resident lounges

Support groups

Transportation

Criteria

55+ years of age

Single (male or female)

Qualify as homeless or chronic homeless

Completed background check

Registered on the Housing Priority List





Volunteering

Anyone can make a difference. Everyone has a role.

For college student Samantha, volunteering here has a personal connection: her own father was assisted by Catholic Charities Dallas when he first arrived in the United States to seek political asylum. She saw firsthand what a difference our services and our people can make. Now seeking a college degree so she can help her family's business, Samantha came to us as an intern, working in Food Services as well as our Pregnancy and Adoption program.

From college students to senior executives to retirees, from data processing to teaching language classes to delivering packages, our volunteers are living out their commitment to service, sometimes on a daily basis. At the heart of Catholic Charities Dallas is the awesome team of volunteers and staff. Or as Samantha describes them, "the utmost attentive, knowledgeable, generous and experienced individuals."

Helping families through Catholic Charities

Dallas made me feel like I had a purpose, and inspired me to get involved within my community.

Samantha, Business Intern and Volunteer

By the numbers

CCD Volunteers

961

CCD Volunteer hours

18,500

Areas of opportunity include:

Food & Hunger

Immigration

Administration

Pregnancy & Adoption

Refugees

Seniors

Disaster

Homelessness

Caring Ministry

Children & Education

Financial & Career Services

CCD Ambassadors

Parish Representation

Angels of Charity
Women's Auxiliary

Archangels Men's Network





A strong network of women with generous hearts, the Angels of Charity improves the lives of others through volunteerism and service in support of Catholic Charities Dallas. Since 2001, the Angels of Charity have grown to more than 1,000 members from Dallas and surrounding areas.

One of the major projects of the AOC is the coordination and fundraising for the Christmas Distribution Program providing 1,000 families with Christmas gifts each year.

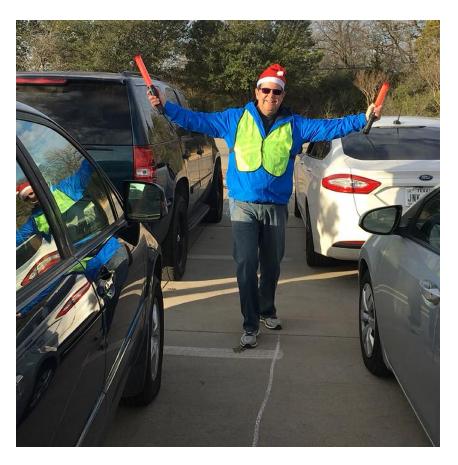
Membership is free to all interested women.





The Archangels Men's
Network strengthens the
mission of Catholic Charities
Dallas while providing members
with meaningful opportunities
for fellowship, outreach, and
service to others. As a network of
Catholic men, the Archangels join
together in social activities and
philanthropic efforts, all to share
our faith with one another, to pray
and work together, encourage
others to join in our mission and to
support each other along the way.

Membership is free to all interested men.



Help us meet the need.

As a generous benefactor, you have unique priorities and reasons for giving. There are many ways to give, and each gift will be carefully used as directed. For answers to your questions about giving, contact Kathy O'Neal, Chief Development Officer at 469.801.8133 or koneal@ccdallas.org

(S) Cash

Cash donations of any size are gratefully accepted. Mail your check to Catholic Charities Dallas, 1421 W. Mockingbird Lane, Dallas, TX 75247 or visit ccdallas.org/donate/ for details.

Charitable Gift Annuities

Make a gift and receive steady payments in return. Your annuity payments will not be affected by economic downturns and will continue for life.

Corporate Giving & Involvement
For many companies, giving to Catholic
Charities Dallas is a compelling way to support the
communities where they do business and where
their employees and customers live. Volunteer,
make a program grant, sponsor a special event, or
host a food drive.

Events

Get involved in one of our fundraising events as an individual or corporate sponsor, a ticket or table purchaser, or as a volunteer.

In-Kind Gifts

We accept new or gently used small house-hold goods and furnishings (Pick-up may be arranged for furniture items).



Matching Gifts

Ask your employer if a matching gift program is offered. You may be able to double or triple your generosity with a matching gift.

Monthly Giving
Your credit card or bank account can be automatically charged each month. Visit ccdallas. org/donate/ to enroll online.

Online Giving
Online giving is safe, secure, and fast. Go to ccdallas.org/donate/ for more information.

Planned Gifts

To help future generations, name Catholic Charities Dallas as a beneficiary of your will, trust, retirement account, or insurance policy. You will become a member of our Guardian Angel Society when you include us in your estate plans.

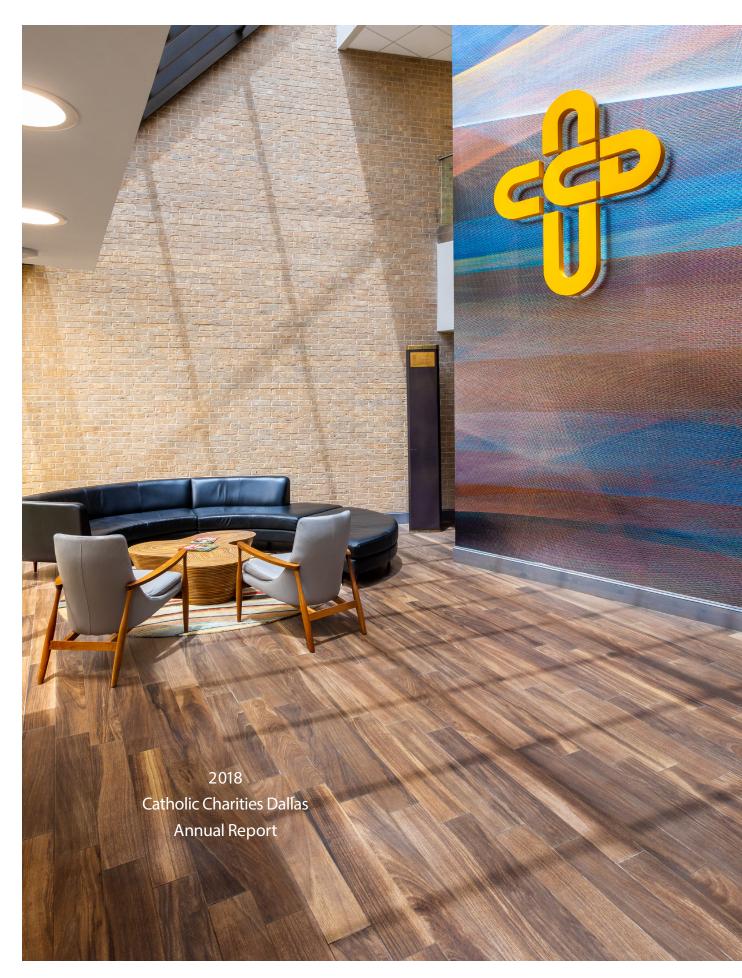
Tribute Gifts
You can make a donation in memory of a loved one or to celebrate a special occasion.

Vehicle Donations

We accept cars, trucks, boats, and RVs.

Pick-up is free and we do all the paperwork.

For more details, call 866.CCD.7500 or visit ccdallas.org/donate/



Dear friends

Another fiscal year-end has come and gone and we are proud to send this report outlining all the challenges, accomplishments and work yet to be done. The fiscal year began in July of 2017 with the opening of our new Central Service Center on West Mockingbird Lane. Catholic Charities Dallas (CCD) is now welcoming those in need, volunteers, employees and the community with respect and dignity in an environment filled with possibilities for all.

This past year was full of hurdles as national policy and wrangling impacted many in need and the programs that serve them. Tornado and hurricanes wreaked havoc for thousands; economic hardship pushed more to the margin; too many remained hungry (especially children); all while competition for resources continues to rise.

With challenge comes opportunity and CCD continues to flex for the many needs of our region. While continuing to serve thousands through our core missions focused on seniors, children, the hungry, education, welcoming the stranger, assisting the victim and vulnerable, our incredible team of employees, volunteers and donors answered the call to do even more.

Over the past year more than 1,000 Hurricane Harvey evacuees were directly assisted by CCD with many still in our care. Acting on our strategic plan to serve broadly in our region, a new "Client Choice Pantry" opened in Lancaster and two "Mobile Choice Pantries" are on the horizon giving CCD the ability to take nutritional food to those in need.

Answering a more desperate call of our community, CCD Property Management was created to oversee all aspects of the new St. Jude Center which provides "permanent supportive housing" for over 100 homeless seniors. Additional programs are focused on "rapid rehousing" for others living without a residence.

With the generous support of you - our donors, volunteers, and supporters - Catholic Charities Dallas continues to move with our community to grow our impact where and when needed. As we embark on this 2018-19 year we ask that you join us in the effort to serve those in need. We invite you to bring your energy and innovations, your desire to serve, to collaborate and to grow our impact to better our community. Come make a difference with CCD!



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President and CEO

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With over 100 partner and funding organizations, Catholic Charities Dallas has the unmatched capability to help those in need move toward a better life. If we can't help, we know who can. Pass it on.



American Immigration Lawyers

Association

501 Ops

Aberg Learning Center

All Saints Parish

Attitudes and Attire

Austin Street

AVANCE

Bachman Lake Together

Bank of America

Branch Banking & Trust Company

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City of Dallas

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Collin County Council on Family

Violence

Communites Foundation of Texas

Communities in Schools

Community Council of Greater Dallas

Consulate General of Mexico in Dallas

Consumer Action

Corporation for a Skilled Workforce

Credit Builder's Alliance

Crime Victims Council of Dallas County

Cristo Rey College Preparatory School

Dallas After School Network

Dallas Area Agency on Aging

Dallas Association of Young Lawyers

Dallas Bar Association

Dallas County Community College Dallas County Dept of Criminal Justice

Dallas County, Health & Human

Services, Refugee Outreach Clinic

Dallas County VOAD

Dallas Hispanic Bar Association

Dallas Life

Dallas Public Library System

Dallas Volunteer Attorney Program

Domestic Violence Awareness Coalition

Educational First Steps

Fig Loans

Financial Clinic

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Hmong American Planning and

Development Center

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Juntos Podemos

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LINK Coalition

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Lumin Education

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WiNGS Dallas

Donor profile

John and Michelle Bosworth share their time, talent, and treasure

Everyone has a favorite motivational quote or inspirational message. John Bosworth's favorite quotation is one from Cardinal Farrell, then Bishop of Dallas. When asked why the church provided help to an Ebola victim who was not Catholic, Bishop Farrell replied, "We didn't do it because they were Catholic. We did it because we are Catholic."

As Catholic Charities Dallas donors for nearly ten years, John and Michelle Bosworth have helped many in need. They support a range of services including the Brady Senior Center



"I'mespecially excited about the geographic expansion of offerings from Catholic Charities Dallas. The Lancaster Food Pantry and the new mobile food trucks will helpsomany more. We can't just be a central Dallas center. The need is allower the Diocese and we are responding to that need."

— John Bosworth

and our disaster response programs. They also play a key role in fundraising through participation in the Bishop's Gala annual event.

Serving communities beyond their hometown of Midlothian, John says, "Those of us who are blessed need to give back." That includes the gift of time. John, CEO and President of Bosworth Steel Erectors, is a member of our Archangel Men's Network. Michelle has been a long-time volunteer for Meals on Wheels in the Arlington and Midlothian communities. At her parish church, Holy Spirit Catholic Church in Duncanville, she is a Eucharistic Minister to Catholic patients at Methodist Charlton Medical Center. John and Michelle are very active in the ACTS Community at Holy Spirit.

"I'm so impressed with Catholic Charities Dallas

because they are not a single-cause agency," John says. "They help those facing hunger, homelessness or disaster recovery—everyone in need, everyone from newborns to seniors, whether someone's in dire straits or just needs a leg up."

Our sincere thanks to the donors who provide support to Catholic Charities Dallas

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Mr. Peter J. Jones

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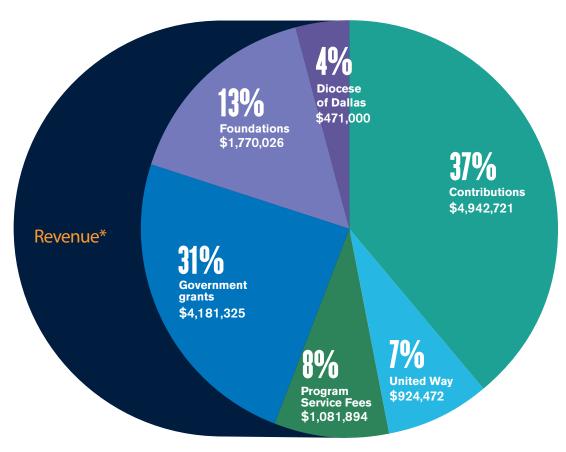
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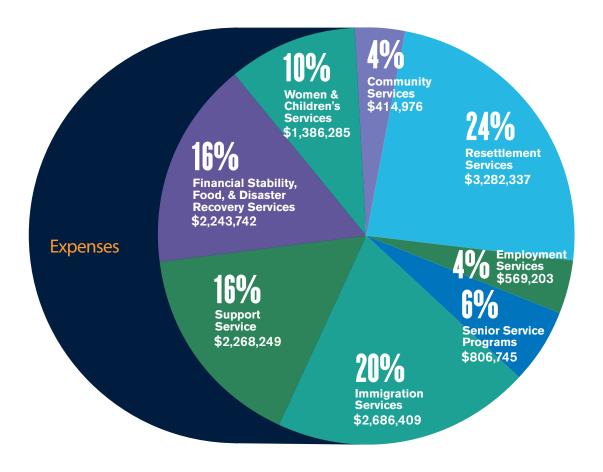
Income Statement



^{*} Excludes market gains and losses from trust investments.

Balance Sheet

Assets	2018	2017
Cash & Equivalents	\$1,244,580	\$1,244,718
Investments	192,092	80,090
Accounts Receivable	934,769	1,115,698
Prepaid Expenses & Other	295,993	297,670
Interest in Trusts	15,082,780	14,640,652
Property & Equipment	7,900,185	8,506,938
Total Assets	\$25,650,399 \$	25,885,766



Liabilities & Net Assets	2018	2017
Accounts Payable & Accrued Expenses	\$440,096	\$633,514
Notes Payable	4,031,857	3,740,000
Other Liabilities	503,504	700,582
Unrestricted Net Assets	4,621,938	4,925,290
Restricted Net Assets	16,053,004	15,886,380
Total liabilities & net assets	\$25,650,399	\$25,885,766

Catholic Charities Dallas

Central Service Center 1421 W. Mockingbird Lane Dallas, Texas 75247 866.CCD.7500

Financial Stability &

CCD Bachman Lake

9507 Overlake Drive Dallas, Texas 75229 214.662.2283 Together We Learn

CCD Brady Senior Center

537 South Hall Street Dallas, Texas 75226 214.826.8330 Food Pantry, Senior Services

CCD Cardinal Farrell Community Center

321 Calumet Avenue Dallas, Texas 75211 214.337.0175 After-School Program, Summer Camp, Together We Learn

CCD Marillac

2843 Lapsley Street Dallas, Texas 75212 469.283.0914 **Financial Stability** & Career Services,

St. Jude Center

2920 Forest Lane Dallas, Texas 75234 877.SJC.2920 Permanent Supportive **Housing for Seniors**

CCD Jan Pruitt Community Pantry

123 Alexander Street Lancaster, Texas 75146 972.591.7849 **Client Choice Pantry**

Additional CCD Food Pantry Locations

Holy Family of Nazareth **Catholic Church**

2323 Cheyenne Street Irving, Texas 75062 972.252.5521

Santa Clara of Assisi **Catholic Church**

321 Calumet Ave. A Dallas, Texas 75211 214.337.3936

1064 N. St. Augustine

